

Total Connection Trucking Terms and Conditions

Carrier Must Notify Total Connection of any delay time billed within 24-48 hours of delivery: This rate confirmation represents an agreement between Total Connection Logistic Services Inc. (The Broker) and the Carrier named above to transport the goods described in this contract for the rate and charges shown. All additional charges occurring outside the scope of those listed on this confirmation must be communicated in writing to The Broker with proper backup no later than 48 hours after the time of delivery. Any charges notified to The Broker outside of that timeframe will be subject to an approval process pending resolution with the Broker and the Broker's customer. Additional charges include but are not limited to: Heel, demurrage, layover, deadhead, washouts, extra equipment, labor, storage, The Carrier agrees to provide adequate

equipment and to fulfil the service requirements of the Broker. The carrier must utilize their own equipment. This load cannot be double brokered through another carrier or the carrier on this rate confirmation will not be paid for the load. The carrier invoice will be deducted by \$200 for every day the load is late per original delivery instructions. Carrier agrees to assume all liability for the full value of any loss or damage during the execution of this contract without any limitations of liability. After the Broker's timely payment of the carrier invoice, the Carrier assigns all rights to further collect payment to the Broker.

ACCEPTANCE AND EXECUTION OF AN ORDER AFTER RECEIPT OF A RATE CONFIRMATION SHALL SERVE AS ACCEPTANCE OF THESE TERMS AND CONDITIONS.

ANY DISPUTES OR REQUESTED REVISION OF THESE TERMS AND CONDITIONS SHOULD BE EXPRESSED BY E-MAIL OR FAX IN WRITING NO LATER THAN 2 HOURS PRIOR TO THE PICKUP OF AN ORDER.

TRUCK ORDER NOT USED CHARGES MAY NOT INCLUDE OUT OF ROUTE MILES INCURRED PRIOR TO OR AFTER THE CANCELATION WITHOUT PRIOR NOTIFICATION OF THE MILES.

DELAY IS ONLY VALID IF IN AND OUT TIMES ARE SIGNED FOR AT THE LOCATION AND IF THE DRIVER IS ON TIME FOR THE SCHEDULED LAODING OR UNLOADING TIME. IF THE LOCATION REFUSES TO SIGN AND THE DELAY IS MORE THAN 2 HOURS, WE MUST BE NOTIFIED WHILE THE DRIVER IS STILL AT THE FACILITY.

LOADS BOOKED AS A TEAM ARE SUBJECT TO A 50% DEDUCTION ON THE RATE IF A TEAM IS NOT USED AND THE LOAD DELIVERS AFTER THE SCHEDULED DELIVERY DATE LISTED ON THE RATE CONFIRMATION.

LOADS BOOKED AS A FULL TRUCKLOAD IMPLIES EXCLUSIVE USE OF EQUIPMENT FOR TOTAL CONNECTION'S ORDER. MAY NOT INCLUDE OTHER FREIGHT THAN THE FREIGHT TOTAL CONNECTION CONTRACTED YOU THE CARRIER TO PICK UP. (50% PENALTY AS IT WILL NOW BE TREATED AS PARTIAL)